

KNOWLEDGE CARD DECK

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There is a common theme with the knowledge cards that I've chosen to play, they all deal with building up relationships. From PPL, my vision and goal is to align my goals and behaviors of a servant leader. Building relationships is an important step on getting there.

I will play the cards both at home and work as indicated below. I've already started playing some of the cards although not in a formal way but some of the cards have already had a major impact on me and therefore I've begun playing them. As we've created our knowledge cards in class, I immediately shared them with friends and family. I will continue to do so in an effort to share the knowledge!

Knowledge Card #1

Card Title: *Lies Have Speed, Truth Has Endurance*

Card Author: Jodi Kellerman

Why Play This Card? This card discusses gossiping and avoiding it. Participating in gossip about someone or something can decrease morale and it shows your weakness as a leader. It is more courageous to walk away from gossip or change the subject rather than join in.

Knowledge Card #2

Card Title: *Learn From Others and They Will Learn From You*

Card Author: Diane Hung

Why Play This This Card? At home and at work is a good place to play this card. A good leader is always evolving and learning something new or takes an interest in learning something from subordinates. It shows empathy and shows you value them and what they bring as a value.

Knowledge Card #3

Card Title: *Make the Effort to be Face-to-Face*

Card Author: Phillip Spiegel

Why Play This This Card? This card is extremely important to building relationships and remaining relevant to someone. I have created an email fence to hide behind. I find that I prefer to email rather than pick up the phone to speak with co-workers and worse, family. This will be the hardest card for me to play although I have already begun playing it the moment I read it. A

lot more passion and conveying your message clearly can be done better speaking live rather than speaking through email.

Knowledge Card #4

Card Title: *Learning and Sharing On a Daily Basis*

Card Author: Rhona Banayat

Why Play This This Card? I will play this card to challenge me at work to learn something new or step outside my comfort zone to understand an industry term or solution that I am not familiar with. This is a challenge that I've also highlighted in creating value with my PPL.

Knowledge Card #5

Card Title: *How to Be a Transformational Leader*

Card Author: Aziz Lalji

Why Play This This Card? One of my challenges is to tap into my inner creativity and think of things differently. I am faced with many different processes at work that have been in place for years but are no longer valid or relevant today. Playing this card will inspire me to challenge myself and others to think about processes in a different way. How can we accomplish the same goal but in a more efficient way?

Knowledge Card #6

Card Title: *Using Words Wisely to Boost Team Morale*

Card Author: Andrea Mikaitis

Why Play This This Card? I will play this card at home. Thinking before speaking is golden. You cannot take back what was said so it is better left unsaid or said in a more pleasant fashion. I will play this card when I feel as if I want to say something that isn't the best choice of words at that point in the conversation. Words can be hurtful.

7 STEPS ON HOW TO PLAY THE KNOWLEDGE CARD DECK

Step 1 - Download knowledge cards into outlook calendar and iPhone

Step 2 - Create a reminder everyday so you are reminded to play the card that is appropriate

Step 3 - Review the cards daily before beginning your day to prepare your mind to play

Step 4 - Try to play one or more cards to start at least 3 times per week.

Step 5 - At the end of the play, write down some notes of the outcome and how to improve for the next play

Step 6 – Review notes, adjust and revise and play again until the desired outcome

Step 7 – Repeat steps 3 – 6 until cards are played every day.